

Problem Solving & Decision Making

Course Brochure

Problem Solving & Decision Making

Course Overview

Solving tough problems we face in our personal and professional life requires the ability to define the true problem, analyze the possible causes, create options, select the most feasible option, and then implement it. This course would develop your skills as a critical thinker and enhance your efforts to find sustainable solutions and learn new ways to approach problem-solving to reach win-win decisions.

Delivery Option

Weekday

Duration

2 days

Course Location

Lagos





Course Content

Outline

- ✓ Learning Styles
- ✓ Making Win-Win Decisions
- ✓ Problem Solving Defined
- ✓ The Problem-Solving Model
 - Phase One: Problem Identification
 - Phase Two: Decision Making
 - Phase Three: Planning and Organizing
- ✓ A Problem-Solving Toolkit
- ✓ The Problem-Solving Process
- ✓ Fishbone Analysis
- ✓ Gradients of Agreement
- ✓ Facts vs. Information
- ✓ Decision-Making Traps
- ✓ Implementation
- ✓ Types of Decisions
- ✓ A Personal Action Plan



Course Benefits

For Whom

- | | | |
|--------------|------------------------|------------------|
| ✓ Job Seeker | ✓ Working Professional | ✓ Business Owner |
|--------------|------------------------|------------------|

Job Seeker

- Leverage critical thinking skills to shine at job interviews
- It's a platform to a career in management.
- It increases your earning potentials

Working Professional

- It gives you a platform to easily switch jobs or industries
- The ability to generate creative solutions distinguishes you among your colleagues.
- It helps you advance your career into managerial roles.
- Develop a core competency in problem solving.

Business Owner

- It gives you the required skills to identify and tackle crucial business problems.
- Leverage critical thinking skills to generate creative business solutions.
- It gives you an advantage over competitors.



Course Fit For

Industry/Sector

- ✓ Consulting
- ✓ Oil and Gas
- ✓ Telecoms/IT
- ✓ Aviation
- ✓ Construction
- ✓ Development Sector
- ✓ Public Sector
- ✓ Financial Services

Discipline

- ✓ Young Graduates in all disciplines
- ✓ Managers, Leaders and Professionals in all disciplines
- ✓ Individuals at all levels
- ✓ Consultants

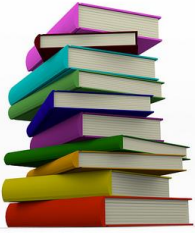
What you get

- Certificate of Completion
- Specialized course manual and workbook
- Expert Facilitator

Support Materials

- Refreshment (Tea & Lunch)
- Placement support (*Optional*)

Course Pack





Course Approach

How We Deliver The Course

- A facilitator will lead the sessions
- Case studies and videos will be used to apply taught concepts
- Participant will work in groups to solve problems
- Participants will complete various tasks

4	5	6	7	8	9
T	W	T	F	S	S
20	21	22	23	24	25
T	F	S	S	M	T

Course Calendar

Location	Dates for Upcoming Classes
	Weekday
Lagos	Contact Us

Options	Days & Time for Classes	
	Training Days	Training Time
Weekday	Weekdays	9 am – 5 pm
For training dates for subsequent months kindly contact our course coordinator.		



Course Fees

Locations	Fees	
	Registration	Tuition
Lagos	₦5,000	₦34,000



Payment Policy

Registration Policy	Tuition Policy
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- | | |
|---|--|
| <ul style="list-style-type: none"> ✓ Reg. closes 2 weeks before lectures ✓ Late reg. will attract N3000 additional admin fee ✓ Reg. fee should be paid to P&F Accounts ✓ Reg. fee is non-refundable ✓ After reg. payment complete reg. form on our website | <ul style="list-style-type: none"> ✓ Tuition can be paid one off or in instalment ✓ Installment payment will be paid in 2 equal instalment ✓ To commence lectures full/half tuition must have been paid ✓ Tuition is non-refundable, but can be transferred to other courses ✓ Tuition for classes attended is non-refundable |
|---|--|

Account Name: Piston & Fusion Ltd
Account Number: 2015242578
Bank: First Bank of Nigeria



Steps To Enroll

Steps

1. Pay the registration fee a week before training kick off
2. Send your payment details to fees@pistonandfusion.org
3. Visit www.pistonandfusion.org click on register now tab and complete Registration form.
4. Upon confirmation of your registration an electronic receipt will be sent to your mail.
5. Pay the tuition on or before the tuition deadline date.
(Flexible payment option available)



Contact Us

Location	Addresses
Lagos	122A Obadina Street, Omole Phase 1, Ikeja Lagos
Mobile: +234 (0) 8185744692, +234 (0) 8086615585	
Email Address: info@pistonandfusion.org Website Address: www.pistonandfusion.org	